GOVERNMENT OF INDIA
COMMUNICATIONS
LOK SABHA

UNSTARRED QUESTION NO:2271
ANSWERED ON:04.12.2000
VILLAGE PUBLIC TELEPHONE SCHEME IN GUJARAT
DINSHA J. PATEL

Will the Minister of COMMUNICATIONS be pleased to state:

(a) whether the Government have received a large number of complaints regarding Village Public Telephone Scheme in Gujarat;

(b) if so, the details of such complaints during the last one year; and

(c) the steps taken by the Government in this regard?

Answer

THE MINISTER OF STATE IN THE MINISTRY OF COMMUNICATIONS (SHRI TAPAN SIKDAR)

(a) & (b): Yes, Sir. 1351 complaints have been received during the last one year for non-functioning of Village Public Telephones (VPT) in the state of Gujarat.These complaints have since been attended. 274 VPTs were reported faulty in the month of November, 2000.

(c) Maintenance teams have been formed in all Secondary Switching Areas (SSAs) in the state for attending VPT complaints on priority and monitoring their performance.